



Guest Expectations for Visiting the Park rev5/21

****Due to capacity restrictions guests will need to purchase ride passes through our reservation system on our website cliffsamusementpark.com**

- Based on the recently announced guidance from the CDC and revised NM PHO face masks will no longer be required for guests who are fully vaccinated. We will not require proof of vaccine, but ask our guests to respectfully comply with our revised policy.
- This is in addition to maintaining appropriate social distance of (3 ft) on rides and queue lines.
- Guests are advised to use their best judgment when determining the safety of themselves and their families. Guests are encouraged to avoid visiting if they feel ill or are having any COVID-19 symptoms and to practice healthy hygiene.
- Guests are prohibited from gathering in large groups and encouraged to move throughout the Park to facilitate limited exposure time. As a large percentage of Cliff's attendance is family members who live in the same household, employees will consider this when encouraging appropriate social distancing.
- Markings have been placed at queues and other appropriate areas to facilitate distance guidelines. Signs will be posted to make it easy for guests to understand what is expected.
- Due to sanitation between ride cycles wait times will be longer.
- Ride and attraction capacity may be reduced/managed to aid appropriate social distancing.
- Ride operators/attendants are not able to physically assist children into or out of rides. Parents or supervising companions will need to assist children who may need help.
- Restrooms are located throughout the park to facilitate frequent hand washing, hand sanitizer stations are provided at the entrance to the park, key walkways, most attractions, food and beverage locations, in merchandise shops, etc.
- Ride and queue surfaces frequently touched will be sanitized as per scheduled allotted times, including handrails, armrests, restraints, lap bars, seat belts, etc.
- Team members are prohibited from coming to work if they are ill and their health will be checked at the beginning of each shift. Managers/leadership have been trained to identify symptoms of COVID-19 and to be clear on relevant protocols.
- Team members have been trained on the importance of regular and thorough hand washing.
- Established schedules are in place to sanitize high-touch areas frequently. These may include: door handles, trash receptacle touch points, buttons, handrails, tables, seats, benches, restroom areas and facilities, door knobs, light switches, queue rails, restraints, ATM machines, dining surfaces, etc.
- Regular cleaning of rides and attractions will take place at times, including intervals during operational hours to sanitize seats, restraints, handles, queue fence, etc.
- Coolers, food and beverages will not be allowed into Cliff's Amusement Park.
- Food Stands will follow the current CABQ and NM State guidelines for outdoor dining service